

PATRICK LEAHY BURLINGTON INTERNATIONAL AIRPORT (KBTV)

HERITAGE AVIATION

SOUTH BURLINGTON, VERMONT



RAISED IN VERMONT TO TAKE ON THE WORLD

ONE OF THE TOP-RATED FBOs AROUND THE GLOBE

Vermont is small towns and friendly people. It's artisanal craftsmanship and honesty. It's the Green Mountains and blue skies. We've taken those values to heart and made them part of the way we do business at Heritage Aviation. You can see it in our friendly customer service and uncompromising drive to perfection. We've merged that Vermont state of mind with the demanding attention to detail that's essential to care for and maintain piston and turbine airplanes and helicopters. While Heritage Aviation is proud of our Vermont roots, we're equally proud of our standing as a world-class operation. We are consistently rated as one of the top



FBOs in the world by the readers of *Aviation International News*. Year after year, pilots, flight attendants and dispatchers—the people who use or make arrangements with FBOs—put Heritage in the top tier of more than 4,500 FBOs worldwide in the categories of line service, passenger amenities, pilot amenities, facilities and customer service.

We offer our guests full concierge services, with rental cars, limousine and taxi service, crew cars and courtesy transportation. Our beautifully appointed terminal has executive lounges to give passengers a tranquil atmosphere, with a business center, conference rooms and a snooze room for crews. U.S. Customs at Burlington International Airport is located right in the building, across the hall from the FBO. Safety and security are our top priorities for customers and their aircraft. Heritage Aviation facilities are watched over with 24-hour surveillance and secured access to both ramp and hangar space.

ONE OF THE WORLD'S BEST FBOs

- ▶ Red carpet service
- ▶ Executive lounge and conference rooms
- ▶ 24-hour security
- ▶ U.S. Customs on premises





PHENOM 300E
BY EMBRAER

EXIT



NAVIG

HERITAGE AVIATION'S

three heated hangars
total 58,000 sq. ft., plus
12 T-hangars provide an
additional 13,200 sq. ft. of
unheated hangar space.



THE NORTHEAST'S PREMIER CIRRUS EXPERTS

A CIRRUS PLATINUM PARTNER

Heritage Aviation is Vermont's only authorized Cirrus Service Center and one of the elite few Cirrus Platinum Partners in the U.S. So you know your Cirrus will be in good hands with Heritage technicians. No Cirrus Service Center in all of New England has performed more Cirrus annuals and more CAPS overhauls and replacements than we have. And we are one of the rare Cirrus Service Centers in the country experienced at CAPS replacements and composite repair for Generation 1 Cirrus aircraft. Heritage provides a complete line of services for every Cirrus model, including • Pre-purchase inspections • Time-sensitive component item replacement • Airworthiness Directive (AD) compliance • Service Bulletin (SB) compliance • Discrepancy troubleshooting, diagnosis and repair • Teledyne Continental engine line maintenance support • Composite and paint repair • Oxygen system service and maintenance • Air conditioning service and maintenance • Aircraft warranty claim support • Avionics maintenance, upgrades and support for Avidyne and Cirrus Perspective+ by Garmin panels.

CIRRUS PLATINUM SERVICES

- ▶ Vermont's only Cirrus Service Center
- ▶ Experts in Cirrus annuals
- ▶ Specialists in CAPS overhauls
- ▶ Perfectionists in composite repair



HIGHER STANDARDS, TIGHTER TOLERANCES

PART 145 REPAIR STATION, BUSINESS AND G.A. ENGINE, AIRFRAME, AVIONICS

Heritage Aviation is certified to the higher standards of an FAA Part 145 Certified Repair Station with Airframe Class 1 and 3 ratings. This, combined with additional ratings for the inspection and repair of corporate and general aviation aircraft, means your aircraft is in capable hands. Every Heritage technician receives extensive training from aircraft manufacturers or Flight Safety International. Several are pilots, because we believe that makes for more empathetic and more well-rounded technicians. We constantly track aircraft-due items, Airworthiness Directives and Service Bulletins to make aircraft ownership simpler and to ensure safety and FAA compliance. The Heritage



Aviation team is on call 24 hours a day, 365 days a year to service AOG aircraft. All of the major airlines rely on Heritage to be the maintenance provider for their aircraft while at the Burlington International Airport.

Our class ratings and operations specifications include • Cirrus SR 20 and SR 22 • Beechcraft Bonanza, Baron, C90, C90A, C90GT, C90GTi, C90GTX, B200 Series • Cessna Citation Jet Models 525B CJ3/CJ3+, 525C CJ4 • Citation Jet II, Models 550, 560, 560XL, 560XLS, 560XLS+, 680, 680A • Embraer Phenom 300. With power plant authorization for Pratt & Whitney, GE, Rolls Royce, Lycoming and Continental.

A HERITAGE OF FORWARD THINKING

A SUSTAINABLE FUTURE STARTS HERE

Heritage is dedicated to keeping Vermont beautiful and our air clean by encouraging everyone to fly green. That's why we are committed to becoming one of the first distributors of SAF and unleaded aviation fuel in New England. But our environmental imperative starts on the ground with our own facility. We have earned LEED Gold Certification, a national benchmark for the design, construction and operation of high-performance green buildings. Solar panels and the first-ever FAA-approved wind turbine installed at an airport help to power our buildings. One of the largest green roofs in New England provides passive climate control for the facility, collects rainwater that falls on rooftop vegetation, and recycles it for aircraft cleaning and irrigation. Skylights allow natural light to reflect as much as possible, saving about 200 kilowatt hours every day. In and around our buildings, we operate a fleet of zero-emission electric ground vehicles, including four tugs and an electric cherry picker.



COMMITTED TO GREEN AVIATION

- ▶ LEED Gold Certified
- ▶ SAF and unleaded aviation fuel
- ▶ Solar- and wind-powered buildings
- ▶ Zero-emission tugs and other vehicles

AVIONICS UPGRADE AND REPAIR

EXPERTS IN CIRRUS PERSPECTIVE+ BY GARMIN, AVIDYNE, ASPEN AND AUTOPILOT REPAIR

As a Cirrus Authorized Service Center, Heritage Aviation is highly experienced in maintaining and repairing Cirrus Perspective+ by Garmin panels, as well as upgrading legacy Cirrus aircraft from the original Avidyne equipment to the Avidyne IFD550 and IFD440 FMS|GPS|NAV|COMs. We convert the analog STEC autopilots found in older Cirrus aircraft to the DFC90. In fact, autopilot troubleshooting and repair is where we really shine. Several aircraft owners have brought their problem autopilots to Heritage when other shops failed to identify and correct an issue. Heritage has a strong reputation for being an expert in installing Aspen Evolution MFDs and PFDs.



EMPLOYEE OWNED, EMPLOYEE DRIVEN

ABOVE AND BEYOND IS S.O.P.

In 2015, the owners of Heritage Aviation were searching for new buyers and found them right under their noses. Since then, Heritage has been 100% employee-owned. Each of our 70+ employee owners has a personal interest in our success. Our commitment to employee ownership and community involvement strengthened in 2018 when we became B-Corp Certified. Each employee is given paid time off to volunteer for projects such as Hope Lodge, Habitat for Humanity, the Nature Conservancy and others.



“ We can't recall a situation where we sent a customer out the door and threw our hands in the air saying, 'Sorry, we just can't fix this.' No matter what it takes, we always work to get to the bottom of a problem. ”

Avionics Team

“ You don't simply get aircraft service from Heritage Aviation. You get our employee owners' commitment to the highest quality safety and service. Above and beyond is just part of the culture at Heritage. ”

Aircraft Maintenance Team



“ Whether you visit us in a small piston aircraft or a large corporate jet, the values of our employee owners remain the same: Each and every one of us is committed to providing a memorable experience through exceptional safety and service. That is the Heritage way. ”

Leadership Team



“ Our priority is to make every customer feel like you are the most important person in the world, from the moment you land to the moment you leave. Whether it’s securing that hard-to-find hotel room or scheduling vehicle services while you are out of town, Heritage employee owners do what it takes to deliver memorable experience. ”

Customer Service Team






HERITAGE
AVIATION
AN EMPLOYEE OWNED COMPANY

228 Aviation Ave.
South Burlington, VT 05403

FlyHeritage.com

(877) 326-5288

24/7 AOG Assistance:

(802) 863-3626 OPT. 2